

Dr Santokh Singh Matharu

Inspection report

The Beechtree Medical Centre
178 Henconner Lane, Bramley
Leeds
West Yorkshire
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Date of inspection visit: 11 December 2019
Date of publication: This is auto-populated when the report is published

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced new style focused inspection at Dr Santokh Matharu (Beech Tree Medical Centre) on 11 December 2019 as part of our inspection programme, due to the length of time since the last inspection. Following our review of the information available to us, including information provided by the practice, we focused our inspection on the key questions of effective and well-led.

Because of the assurance received from our review of information we carried forward the ratings of good for the key questions of safe, caring and responsive.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- Practice staff provided care in line with up to date clinical guidance.
- Quality improvement activity was carried out to monitor and improve outcomes for patients.
- The practice collaborated with local partners to plan services to meet the needs of their patient group.
- Staff told us they felt supported by the leadership team and were encouraged to develop.

Whilst we found no breaches of regulations, the provider **should:**

- Complete staff appraisals for all staff in a timely way.
- Improve systems to encourage uptake of cervical screening.
- Consider succession planning arrangements to provide continuity of care for patients registered at the practice.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was made up of a CQC inspector, a GP Specialist Advisor and a second CQC inspector.

Background to Dr Santokh Singh Matharu

Dr Santokh Matharu (Beech Tree Medical Centre) is located at 178 Henconner Lane, Bramley, Leeds LS13 4JH.

The provider is registered with CQC to carry out the following regulated activities:

- Treatment of disease, disorder or injury
- Maternity and midwifery services
- Diagnostic and screening procedures

There are currently 1,833 patients registered on the practice patient list. The Public Health National General Practice Profile shows that around 8% of the practice population are of black or other ethnic minority origin, with the remaining population being of white British or Irish origin.

The age/sex distribution of the practice population is largely in line with national averages. The average life expectancy for patients at the practice is 77 years for men and 83 years for women, compared to the national average of 79 years and 81 years respectively.

The clinical team is made up of one male GP, one male practice nurse and one female phlebotomist. At the time of our visit the practice nurse was being supported to complete advanced nurse practitioner training. Additional, sessional staff are employed to provide cervical screening services, and to supplement provision for long-term condition reviews.

The lead GP is an associate specialist for accident and emergency (A&E) medicine, and carries out some sessions at the local A&E.

The clinicians are supported by a practice manager, reception and administrative staff.

The practice is part of Bramley, Wortley and Middleton (BWM) Primary Care Network (PCN).

The practice opening hours are Monday to Friday 8am to 6pm.

The practice participates in the local extended access scheme, enabling patients to access appointments outside normal GP hours at a nearby practice.

The practice was established in 1985 and is housed in purpose built two-storey accommodation. All patient areas are located on the ground floor. There are car parking facilities, including disabled parking space, and the practice is accessible by public transport.

Out of hours care is provided by Local Care Direct, which is accessed by calling the surgery telephone number, or by calling the NHS 111 service.

When we returned to the practice, we saw that the ratings from the previous inspection were displayed, as required, on the practice premises and on their website.